

Travis County MUD 11
100 Congress Ave Ste 1300
Austin, TX 78701

TO: Travis County MUD 11 customers
FROM: Crossroads Utility Services, LLC
DATE: 6/18/2026
SUBJECT: Update on TTHM sampling

Dear Travis County MUD #11 customer,

[This message only pertains to customers on the following streets: Bisset Ct, Salinas Cv, Blue Clearing Way, Maxwell Way, Antigua Way, Bonaire Ct, Aguja Ct, Rocky Coast Dr, Curacao Ct, Feritti Dr, Stone Shadow Cv, Canyon Turn Trl, Rough Hollow Cv, Marina View Ct, Marina View Way, Cascading Water Pl, Yacht Club Cv, Tumbling Stream Cv, Martinque Pass, St. Lucia Cv, Aruba Ct, Largo Cv, Barbuda Dr, Caicos Cv, and Lucayan Cv.]

You are receiving this communication as a follow up to the letter dated April 20, 2026 relating to the testing of Trihalomethane (“TTHM”) levels within the Travis County Municipal Utility District No.

11. Subsequent to the delivery of the aforementioned letter, Travis County Municipal Utility District No. 11 (“TC 11”) and Lakeway MUD (“LMUD”) continue to monitor the Trihalomethane (“TTHM”) levels within the water treatment and distribution systems that serve TC 11.

As noted in the original letter referenced above, streets included in the sampling area that were affected by the samples are limited to: Bisset Ct, Salinas Cv, Blue Clearing Way, Maxwell Way, Antigua Way, Bonaire Ct, Aguja Ct, Rocky Coast Dr, Curacao Ct, Feritti Dr, Stone Shadow Cv, Canyon Turn Trl, Rough Hollow Cv, Marina View Ct, Marina View Way, Cascading Water Pl, Yacht Club Cv, Tumbling Stream Cv, Martinque Pass, St. Lucia Cv, Aruba Ct, Largo Cv, Barbuda Dr, Caicos Cv, and Lucayan Cv.

The recent in-house sample results confirm that TTHM levels are within compliance with all applicable state and federal water quality standards relating to established TTHM levels.

The certified lab contractor for the Texas Commission on Environmental Quality (the “TCEQ”) recently obtained the required 2nd quarter compliance samples in accordance with their routine monitoring of all public water systems in Texas.

The TCEQ report will include two results: the 2nd quarter results of TTHM and a LRAA (“Locational Average Annual”) of TTHM.

Based upon current in-house TC 11 and LMUD sample results, the TTHM levels are expected to be in compliance with the MCL.

Since the LRAA is an annual average, it will require a few successive quarterly compliant sample results to reduce the LRAA calculation to a level below the maximum standard.

If the LRAA is above the acceptable standard following the 2nd quarter results, the TCEQ will require another notice in the 3rd quarter of 2026 to customers. The District expects to have 2nd quarter sample results back in early July.

As with the previous notice, the violation only applies to the average annual standard and not the current MCL.

TC 11 and LMUD will provide an update once the TCEQ test results are available. For more more information, please visit <https://crossroadsus.com/districts/travis-county-municipal-utility-district-011>

If you have questions, please contact Dallas Worth at dworth@crossroadsus.com